

# FiberSafe™12

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Quick Removal and Replacement  
Manual  
FiberSafe™12 Backup Battery

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FIGURE 1 - FiberSafe™12 Backup Battery



FIGURE 2 – AT&T U-verse intelligent Power Supply Unit (iPSU)

**General Information:**

To help maintain service during a power outage, your AT&T U-verse Voice<sup>SM</sup> service is equipped with a backup battery located within the AT&T U-verse iPSU. See Figures 1 & 2.

The typical service life of the FiberSafe™12 backup battery is approximately 3-5\* years. AT&T is not responsible for ongoing maintenance, monitoring or management of the backup battery provided with your AT&T U-verse Voice service. To purchase a replacement FiberSafe™12 battery, go to [www.fibersafebattery.com](http://www.fibersafebattery.com) or call the FiberSafe™12 toll-free number: 1-866-327-5755.

Note: When replacing and recycling any used lead acid battery, it must be properly recycled in accordance with all manufacturer, local, state, and national regulations.

In the event your home experiences an AC power outage, you should ensure that you have one corded single-line, touchtone phone

connected directly to your home networking hub or your in-home wiring. If you connect a cordless phone, it will not function without a separate battery backup. Note: Rotary/pulse phones do not work with AT&T U-verse Voice service.

You should always ensure that you have an alternative means of dialing 911, such as via a cellular telephone. You are solely responsible for obtaining and maintaining backup batteries or other sources of power, such as battery power for any cordless phones that you use with your AT&T U-verse Voice service.

To conserve battery backup power for your AT&T U-verse Voice, you should NOT use any service other than your AT&T U-verse Voice service during a power outage.

**\* When the Fibersafe™12 backup battery needs replacing, the iPSU BATTERY indicator light located on the right side of the SILENCE ALARM button will flash red and an audible alarm will sound.**

## FiberSafe™12 Backup Battery Removal

**Tools Required:** A Phillips screwdriver

1. Locate the AT&T U-verse intelligent Power Supply Unit, “iPSU” (Fig. 2, typically located on your inside garage wall or a sheltered area inside your home.

2. Using a Phillips screwdriver, remove the two screws located on the sides of the iPSU (one on each side) by turning them in a counterclockwise direction. Save the 2 side screws and remove the front iPSU cover storing them both in a safe place until they are needed later. See Figure 2



FIGURE 3

3. Bring the battery cable and battery cable connector into view, press down on the tension springs and pull to disconnect the battery cable connector from the battery cable. See Figure 3.



FIGURE 4

4. Release the Velcro battery strap and remove the battery from the iPSU housing. Caution: The FiberSafe™12 battery (Fig. 1) weighs approximately 9 pounds.

5. Recycling the FiberSafe™12 Battery. Once the battery is removed, place it in a sturdy plastic bag, and properly dispose of it through your local battery recycling center or national automotive supply store. Other lead acid battery recycling centers can be located by calling the Portable Rechargeable Battery Association at 202-719-4978 or visit [www.enersys.com](http://www.enersys.com) or [www.fibersafebattery.com](http://www.fibersafebattery.com).

## FiberSafe™12 Battery Replacement

**Tools Required:** A Phillips screwdriver & a FiberSafe™12 battery.

1. Insert the new FiberSafe™12 battery into the iPSU compartment; make sure the battery goes over the bottom front lip of the iPSU.

2. Connect the battery cable connector to the battery cable. Make sure they “snap” into place. See Figure 3.

Note: The BATTERY indicator on the iPSU should light green when the unit is communicating properly with the outside and inside units.

3. Secure the battery with the Velcro safety strap.

4. Replace the front cover.

5. Screw in the two side screws in a clockwise direction.

If you have any questions, call 1-866-327-5755 or go to the FiberSafe™12 web site if more detailed installation and removal instructions are required. FiberSafe™12 web site: [www.fibersafebattery.com](http://www.fibersafebattery.com).



*When ordering new batteries, also remember to properly recycle your old lead batteries. Federal and state regulations require lead-acid batteries be recycled. EnerSys' nationwide service organization can arrange pickup, transportation to and recycling at any one of our company affiliated smelters. Call 1-800-972-7372 for more information.*



*Please check our website for literature updates.*



[www.enersys.com](http://www.enersys.com)  
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